

2021

CIO OF THE YEAR ORBIE AWARDS



BOSTONCIO

Kathy Kountze,
2021 Chair, BostonCIO
EVP & CIO – DentaQuest

3



KEYNOTE

Brian Stevens, CEO of
Somerville-based A.I.
startup Neural Magic

4



**LEADERSHIP
AWARD**

Elizabeth Hackenson,
CIO, Schneider Electric

5



The annual BostonCIO of the Year® ORBIE® Awards program honors chief information officers who have demonstrated excellence in technology leadership. Winners in the Super Global, Global, Large Enterprise, Enterprise, Corporate, Healthcare & Public Sector categories will be announced June 18 at the virtual BostonCIO ORBIE Awards.

CONGRATULATIONS 2021 BOSTON CIO AWARDS NOMINEES

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						RENEE ZAUGG Otis Elevator Co.



Loud Howls from the Arctic Wolf Team for All of This Year's Outstanding Finalists for the Boston CIO of the Year Orbie Awards.

Arctic Wolf® is the market leader in security operations. We help organizations end cyber risk by providing security operations as a concierge service to reduce both likelihood and the impact of a cyberattack. For more information about Arctic Wolf, visit arcticwolf.com



END CYBER RISK



PANDEMIC ELEVATES CIOs' STRATEGIC ROLE IN 2021

Since last March chief information officers everywhere have supported the largest work-from-home experiment in the history of the world. Thanks to these innovative technology leaders, most organizations have managed to continue operating through this pandemic disruption.

Technology has enabled our new virtual lives; provided access to entertainment, food, and products delivered to our homes; and connected us with colleagues, friends and loved ones. Technology has helped us adapt, adjust and survive our new abnormal. Without the leadership, planning and foresight of CIOs, conducting business would be impossible under these circumstances.

BostonCIO brings together leading CIOs of New England's largest organizations to help CIOs maximize their leadership effectiveness, create value, reduce risk and share success. Through



member-led, noncommercial programs, CIOs build meaningful professional relationships with colleagues facing similar challenges, solving problems and avoiding pitfalls.

Throughout this crisis, BostonCIO members have collaborated locally and nationally with CIOs from across industries. In any gathering of CIOs, the answer is in the room. The challenge one CIO is facing has likely been solved by another CIO. What was their

experience? What did they learn? What would they do differently? How could other CIOs benefit from sharing their experiences?

There is no textbook for how to be a great CIO. The best way to sharpen your leadership acumen is to join a peer leadership network with other leaders working on solving similar challenges. The industries and size may be different, but winning approaches to effective leadership and problem solving are transferrable. Every leader's perspective is valuable and contributes to the conversation – and everyone wins when leaders engage, share ideas, experiences and best practices.

For over 20 years, InspireCIO has been inspiring CIO success through the annual CIO of the Year ORBIE Awards – but this is just the tip of the iceberg. By joining BostonCIO, technology executives take their leadership to the next level through year-round, member-led programs

and interaction. The power of CIOs working together – across public and private business, government, education, healthcare and nonprofit organizations – creates enormous value for everyone.

Together, we are transforming our organizations with technology and enriching our region and our world. On behalf of BostonCIO, congratulations to the nominees and finalists on their accomplishments and thank you to the sponsors, underwriters and staff who make the ORBIE Awards possible.

Sincerely,

Kathy Kountze
2021 Chair, BostonCIO
EVP & CIO – DentaQuest



DIGITAL = _____

Find out what it means for your business at softserveinc.com

As a supporter of digital innovation, SoftServe is proud to sponsor this year's ORBIE Awards. We reveal, transform, accelerate, and optimize the way enterprises and software companies do business. Our approach is built on a foundation of empathetic, human-focused experience design that ensures continuity from concept to implementation, and beyond.

FOR THE FUTURE



BRIAN STEVENS | CEO | NEURAL MAGIC INC.

‘YOU GET TO BUILD THINGS’

The former CTO of Red Hat and Google Cloud, and newly named CEO of a Somerville startup, likens programming to carpentry

BY JIM MORRISON
Special to the Journal

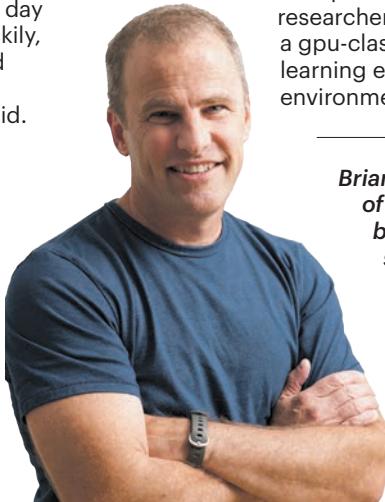
Brian Stevens did very well in school and in sports as a teenager, but he didn’t nerd out on computers. He did a little BASIC programming in high school, but at that time he really wanted to become a carpenter and dreamed of one day owning a Volkswagen Thing. Luckily, a guidance counselor intervened suggested he study computer programming in college, so he did.

It turned out that a career in computer programming also satisfied his desire to build things — though he still likes to do his own plumbing, electrical and carpentry work.

“Programming and construction are kind of the same thing,” he said. “The fun part about programming is you get to build things and that’s a lot like carpentry.”

He earned a bachelor’s degree in computer science

from the University of New Hampshire followed by a master’s degree in computer systems from Rensselaer Polytechnic Institute. He’s been the CTO at both Google Cloud and Red Hat, sat on the boards of many tech companies and is now the CEO of Neural Magic in Somerville, a venture-backed startup founded by MIT researchers creating a gpu-class machine-learning execution environment on



Brian Stevens, CEO of Somerville-based A.I. startup Neural Magic, was vice president and CTO of Google Cloud.

WEINBERG-CLARK PHOTOGRAPHY

industry standard processors.

As a CTO, he describes himself as having been hands-on. He liked to be involved with the development of new products in addition to managing strategy. “I’ve always put the two together,” he said. “A lot of times companies see the CTO role this ivory tower thing where you’re off trying to plan the vision or just talk externally. You’re not as connected with the engineering organization. I think that’s a really difficult way to do it because you’re isolated like that, it’s hard to influence the company.”

He serves or has served on the board of Nutanix, a cloud-computing company; Genpact, a global leader in digitally powered business process management and services; and as an advisor to ClimaCell, a micro weather forecasting company.

Stevens said the challenge for all CIOs today is: How do they become “best of breed” in the technology they use, relative to their competitors? The top imperatives are: cybersecurity, how to leverage the benefits of the cloud, and digital transformation

including artificial intelligence, to figure out what customers want before they know they want it.

“Ten years ago, very few people were talking about AI and now it’s moving quickly into every vertical,” he said. “Companies need to harness AI to get to know their customers wants and needs. For example, consider a company like Wayfair. A customer buys a kitchen island online. How do you put the right complementary products in front of them? How do you create chatbots that customers will enjoy using?”

He said the successful companies of the future will be the ones that harness technology like AI and the Cloud to give consumers a pleasant and frictionless experience.

“These companies have to take advantage of digital technology to be able to compete better,” he said. “They have to be able to understand their customers better. They have to answer questions like: How does digital advertising fit? How do they run as efficiently as possible so the company can compete better?”

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BOSTON CIO OF THE YEAR
ORBIE
AWARDS

Congratulations to the 2021 Boston CIO of the Year Award Winners and Nominees



2021 CIO OF THE YEAR | LEADERSHIP AWARD

ELIZABETH HACKENSON | CHIEF INFORMATION OFFICER | SCHNEIDER ELECTRIC

‘STAY HUMBLE AND LEARN EVERY DAY’

If her career has taught her anything, it’s taught her to stay modest and stay current, says CIO Elizabeth Hackenson



Elizabeth Hackenson, CIO, Schneider Electric, has been named 2021 Boston CIO of the Year Leadership Award winner by the BostonCIO.

GARY HIGGINS
BOSTON BUSINESS JOURNAL

BY JIM MORRISON
Special to the Journal

Schneider Electric CIO Elizabeth Hackenson started her career when everyone was still using mainframes and writing code in COBOL. The rate of change in the industry was already fast and only got faster as companies developed websites, embraced email and later, smartphones. Today, CIOs are focused on the cloud, the internet of things and predicting and addressing the myriad ways cybercriminals try to break into companies electronically. But in some ways, she says, things aren’t all that different.

“When people struggle to understand what the cloud is, I tell them ‘just think of all of our mainframes in the cloud.’ instead of having our own servers, we now share servers together in a data center. It’s not so very different from when we all had large data centers in the 70s and 80s, but it’s certainly a different business model.”

In addition to being a woman in a traditionally male-dominated field, with a demanding career shepherding major companies through decades of explosive technological growth, she’s also raised a family with her husband. She said she’d encourage anyone who was interested in pursuing both a great career in technology and a great family. Her life demonstrates that both are possible —with some help.

“I couldn’t have done it alone,” she said. “I had help. Don’t be afraid. I think there’s so much more support in general for working parents these days than there ever was. And that’s also a testament to corporations recognizing that you have couples who both want careers, and it needs to be fair and we need to help.”

If her career has taught her anything, it’s taught her to stay modest and stay current. Her most recent accolade came when Hackenson was named 2021 Boston CIO of the Year Leadership Award winner by the BostonCIO.

“Stay humble and learn every day, because the technology is going to continue to rapidly advance, even faster than what we’ve seen,” she said. “You have to stay

current. You have to listen to the needs of the business. Define what your company is striving for in the next five years and work with your team to figure out what current or emerging technologies will help your company achieve those goals.”

The Covid-19 pandemic stress-tested virtually every system and policy in the company, but she’s been pleasantly surprised how effectively Schneider Electric has continued to work through the pandemic. With more than 140,000 employees in 100 countries, the challenges were many.

“There’ll be a lot we’ll learn from the pandemic, but what happens after? Like all companies, we’re trying to figure that out,” she said. “We operate in some countries where people really do want to come back to the office full-time. That’s their culture. We have other employees that feel, they’ve been successful and productive from home, so they want to continue that. And then, we have the hybrid model. My guess is some kind of hybrid is what we’ll settle in on, and probably more reliance on technology.”

Staying ahead of bad actors when it comes to cybersecurity is top-of-mind for all CIOs, but Hackenson said the approach has to be comprehensive, understandable to employees and risk-based. Educating employees about doing their part with regard to cyber hygiene is paramount at Schneider.

“You can buy so many cyber tools that you inundate your employees with all those security locks or downloads to their computers that you can bring your company to a halt,” she said. So we do a lot of work looking at our risks, what’s the potential and then we prioritize what to work on.”

What’s the next big technological innovation that will disrupt businesses? She sees the rapid growth and implementation of Artificial Intelligence (AI) on the horizon.

“I think AI is going to come in a big way,” she said. “We’re still in the early stages of it. I would add that a lot of companies are still trying to manage their data and get it normalized and organized. As soon as they’re able to do that, I think we’ll see a lot more around machine learning through AI. I see us using AI to free up time for employees to work on more high value-added activities. That will be a big game changer.”

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2021 CIO OF THE YEAR | SUPER GLOBAL



SUPER GLOBAL SHELIA ANDERSON

EVP & CIO, Corporate Functions, Liberty Mutual

As CIO for Liberty Mutual's corporate functions, Shelia is responsible for applications and technologies that drive the global company's financial, human resources, legal and data and analytics operations. Shelia's team is responsible for building, implementing and maintaining innovative technology solutions that scale to meet Liberty's growing global business needs across the 45,000+ employee base operating in 29+ countries.

Prior to joining Liberty Mutual in 2017, Shelia served as vice president and CIO of property and casualty insurance at USAA. She previously held executive roles with several Fortune 500 tech organizations, including HP and Electronic Data Systems. Shelia was recognized by Insurance Business America as a "2018 Elite Woman." She received her bachelor's in computer science from Louisiana Tech University and her Masters of Science in engineering management from Southern Methodist University.

SUCCESS STORY

A consistent theme at Liberty Mutual is one team enabling the global community. Last year, the first-ever global cloud-based HR information system was implemented, connecting more than 45,000 employees across 29 countries. This enables visibility into global talent and connects Liberty Mutual as a single global company. The team of over 200 talent and technology experts, achieved this with 350 system integrations across 14 languages. The team embarked on a transformation for global finance to provide accurate information and unbiased financial insights to internal and external business partners. This multi-year journey is being achieved through implementing SAP 4Hana cloud-based solutions.



SUPER GLOBAL ANJANA HARVE

Global CIO, Fresenius Medical Care

Anjana is a strategic leader with broad business knowledge and deep technical expertise, focused on improving business outcomes through IT strategies. She is recognized for helping organizations see the value of information management and capitalize on their information assets. Anjana is also known for being a change catalyst, charting strategic direction and driving transformation in organizations.

Anjana is the Global CIO at Fresenius Medical Care, the world's leading provider of dialysis products and services. She is responsible for executing digital strategies, improve patient experience and enable care teams with actionable insights to provide the highest quality of care.

Anjana has an MBA from the Wharton School, University of Pennsylvania. She also holds a B.S. in Computer Science Engineering from Bangalore University, India. Anjana has served on several boards such as PDMA (product management innovation org) and Concerts for Cure (aimed at HPV Awareness)

SUCCESS STORY

"I started with FMC the day we closed offices due to Covid. I had to quickly support the team and build relationships as we prepared for remote working. But amidst all of this, we defined a bold vision and strategy, an operating model with significant reorganization, and executed key digital initiatives to drive business growth.

I have learned a lot about leadership, having to earn trust and build confidence within my team and stakeholders without having met anyone. I couldn't be more grateful to be a part of this mission-based organization, laser-focused on creating a future worth living for patients."



SUPER GLOBAL MARK HERNON

SVP & CIO, Biogen

Mark is currently SVP and Chief Information Officer at Biogen. He joined Biogen in 2017 and leads a global group of nearly 500 employees.

Prior to joining Biogen, Mark spent 16 years at Millennium Pharmaceuticals and Takeda Pharmaceuticals (following Takeda's acquisition of Millennium in 2008). At Millennium he was CIO and VP Operations, with responsibility for IT, Real Estate, Security, Facilities, Lab Operations, EHS and a number of other functions. At Takeda Mark was Regional CIO for the Americas and Global Head of R&D IT. He also spent a year in the R&D organization, leading an effort to rationalize the global R&D footprint including facilities in the US, Europe and Japan.

Prior to his career in Life Sciences, Mark spent 15 years in management consulting. He was a partner in the strategy practice of Deloitte Consulting and a member of the leadership team at Mainspring – a venture-funded digital strategy firm that was acquired by IBM Global Services.

Mark holds a B.S. and M.S. in Industrial & Management Engineering and an MBA from Rensselaer Polytechnic Institute in Troy, New York.



SUPER GLOBAL NICK PERUGINI

CIO, GE Corp Finance & Capital Digital Technology (Interim), General Electric Co.

Nick Perugini is currently CIO for GE's shared Financial Technology & GE Capital, responsible for transforming our total company financial platforms & business technology, into outcomes that deliver on GE's transformation journey.

Nick brings together over 20 years of technology & business experience digitizing business models and transforming GE's customer & employee experience. Nick has held numerous roles across GE, within businesses & corporate functions, including previously serving as CIO for GE's newest startup - Current, Powered by GE where Nick delivered Current's digital thread & supported Current's product launch.

Active in several nonprofit organizations, Nick holds a bachelor's degree in Computer Information Systems from Bentley University. Nick lives in Boston.

SUCCESS STORY

Nick's story is one of continual reinvention & reinvigoration, with a strong passion for helping our businesses & their customers deliver the most cost effective & innovative IT solutions, enabling GE to cure, move & power the planet.

Over the past year, Nick has partnered to improve IT operating rigor across our shared services, and more recently delivering a successful "Remote Work" environment as well as reshaped our "Future of Work", in response to COVID. Recently, Nick has taken on a new focus in partnership with finance to deliver more operating visibility, cash linearity & unleash digital talent potential as part of GE's transformation.



SUPER GLOBAL JEANA THOMAS

Global CIO & VP, Pratt & Whitney

Jeana Thomas is Pratt & Whitney's Global Chief Information Officer & Vice President. She leads the Digital Technology organization with overall responsibility for enterprise business systems management, software development, user-design, product management, cybersecurity, data science and analytics, and infrastructure services.

Jeana brings over 20 years of experience to this role. She's held various leadership roles of increasing responsibility at United Technologies, Pratt & Whitney, Otis and Sikorsky for the past 15 years. Most recently, Jeana served as vice president and CIO leading Pratt & Whitney's Global Digital Delivery team. Prior to joining UTC, Jeana held leadership roles with Ernst & Young, Indiana University, and Marshall & Swift/Boeckh.

Jeana received her Bachelor's degree in computer technology from Purdue University and an MBA from Indiana Wesleyan University.

SUCCESS STORY

"My greatest accomplishment has been building a Digital Technology team that is engaged, empowered, and delivers quantifiable business value.

My leadership team and I increased our focus on our most valuable asset, our people. We have had great success in creating new events focused on development and growth. A few of them included 1) 24-hour entrepreneurial sprints to innovate, 2) Leadership training, 3) Technical career path program definition and 4) "Get to Know" sessions fostering an inclusive work environment.

An engaged workforce has led the team to an outstanding year of impactful results across Pratt & Whitney.



**To the CIOs:
problem solvers,
champions of innovation,
masters of change
Bravo!**

Visit us at Akamai.com/CIO

Akamai celebrates the 2021 Boston CIO of the Year® ORBIE® Award winners



Google Cloud



2021 CIO OF THE YEAR | GLOBAL



GLOBAL

KIM ANSTETT

EVP & CTO, Iron Mountain

Kim Anstett is executive vice president and chief technology officer at Iron Mountain, where she leads teams driving digital-first innovations and new product development. Prior to joining Iron Mountain in 2019 as CIO, Kim was the CIO for Nielsen where she was focused on driving increased customer value, expanding margins and enhanced security through cloud-architected, data-driven, enterprise technology platforms. She is well-versed in M&A having integrated 24 acquisitions during her tenure at Nielsen.

Throughout her career, Kim has been a champion for early career development and diversity and inclusion programs. In 2016, Kim was recognized by Tech Diversity Magazine as a Distinguished CIO and by Tampa Bay Business Journal named her CIO of the year for public companies and the Tampa Bay Technology Forum recognized her as CIO of the year.

SUCCESS STORY

The most significant accomplishment as CIO and global technology leader for Iron Mountain has been the strategy development and execution of our technology transformation. Our strategy is focused on Talent, Enterprise Platforms, Security and Innovation. As we have evolved our global engineering organization, the team executed on a platform strategy with standardization and upgrades across multiple platforms including: Google Workspace, Salesforce and Oracle. In addition, we have built an enterprise data platform that drives Iron Mountain's master data management and enterprise analytics capabilities with the security and governance required to protect our most valuable assets.



GLOBAL

MARJORIE BOLES

Group CIO, Sappi Ltd.

Marjorie Boles is Group CIO at Sappi Ltd., a global provider of sustainable pulp and paper products and solutions that feature in applications ranging from textiles to health care, graphic papers and packaging. The \$5.7 billion company produces 5.7 million tons of paper annually, as well as 2.2 million tons of paper pulp and 1.4 million tons of dissolving wood pulp, and it employs 13,000 worldwide.

Marjorie has over 27 years' experience in technology. She has held the seat of Chief Information Officer for Sappi for the past five years, first at a North American regional level and currently at a global level. She is responsible for the breadth of technology supporting 13,000 employees, 8 diverse renewable resource based businesses, and customers in over 150 countries. She is engaged in the Sappi Ltd. board and is a board advisory member for the global services division, Sappi Papier Holdings.

Marjorie is a native of South Portland, Maine. She and her husband, Matthew, have been married for 23 years and have four children.

SUCCESS STORY

As group CIO, I've led a comprehensive IT strategy refresh in line with the Thrive25 business strategy. This includes people, process, technology, governance and financial dimensions.

While long term goals are still being executed, most strategic cornerstones are operationalized. This includes a OneSappi talent strategy, global process and service alignment, a technology and security risk assessment, a global governance model, and a consolidated investment plan and scorecard that allows IT performance to be read like a financial statement.

The IT strategy refresh was pivotal to "write the story" together and translate business needs into tangible actions for IT to deliver."



GLOBAL

MICHAEL JASPER

Regional CIO, Draeger Medical Systems Inc.

Michael works as the North American Regional CIO for Draeger, a German manufacture of "Technology for Life" supporting the medical and safety industries. Michaels passion is around IT Operations, Project Management and IT Security. Prior to joining Draeger, Michael was the Director of IT Operations at Sig Sauer out of Portsmouth NH and had served as the Director of IT at Thompson Center Arms, a division of Smith & Wesson headquartered in Springfield Massachusetts.

I was looking for Global I.T. experience and was fortunate when hired by Draeger. My time here has reinforced my belief that company culture matters. Not only is Draeger a great place to work, but I get to work and collaborate with talented colleagues from around the globe, working within dynamic teams on interesting and challenging topics. Regionally, I am fortunate to lead a team of the same caliber. The focus, commitment and sense of urgency for our customers and business continues to reach new heights. Coming into 2020 I knew we had a great team, but the Covid19 response both regionally and globally by the I.T. Organization solidified these "Teams" and effort(s) in my personal highlight reel. We evolved as a Global I.T. Organization, responded and transformed how we do business, supporting a critical global response in our shared history. Outside the office I work to maintain my PMP & CISSP certifications, and am presently preparing to support our Agile journey with a Scrum Master course.



GLOBAL

RAMESH RAZDAN

EVP & CIO, Bain and Co.

Ramesh excels at delivering business results through the implementation of technology and process innovations. Ramesh combines strategic thinking, deep execution skills with exceptional organizational and strategic leadership abilities to deliver business value. Ramesh is recognized as an industry expert, thought leader, and noted public speaker on wide-ranging technology topics including leadership for the modern era, Agile, AI/ML and Cloud.

Ramesh is currently Global CIO of Bain and Company where he is responsible for driving holistic digital transformation that includes developing software products for client facing teams, digitizing and simplifying internal functions and unleashing new ways of working and experiences with modern tools. Prior to joining Bain Ramesh held a number of leadership positions at EMC/Dell and BCG. In addition, he is currently on the advisory board of a number of tech startups and is actively participating and leading a number of non-profit boards.

SUCCESS STORY

My greatest accomplishment is building an agile, resilient, and forward-looking diverse organization that delivers tremendous value to Bain. Since joining Bain, I have created a cohesive approach to truly delivering on our digital ambition. I have fundamentally shifted the role of Technology/IT from a being supplier to a strategic partner with a seat at the table, driving and delivering outcomes at business speed. The success of technology is measured by its adoption and user satisfaction. This has resulted in our department's highest ever NPS (~76) in 50-plus years of Bain's history, which is a dream come true.



GLOBAL

MANI SUNDARAM

CIO & EVP Global Services, Akamai Technologies

Mani Sundaram is executive vice president of Akamai's Global Services and Support Organization and Akamai's CIO, based at the company's global headquarters, in Cambridge. He leads Akamai's IT Organization as well as Global Services & Support (Professional Services, Account Management, Customer Support), in partnership with Charlie Phillips, Akamai's Senior Vice President, GSS.

Mani joined Akamai in 2007 as an architect in professional services, consulting with large media businesses. Prior to Akamai, he worked in various roles in engineering, marketing and client services at Virtify Inc. and Stratus Technologies.

He earned a Master's degree in Computer Science from Northeastern University, a Bachelor's degree in Information Systems from BITS Pilani, in India, and completed the Certificate of Special Studies in Administration and Management from Harvard University Extension School.

SUCCESS STORY

My story is that of a first time CIO taking the reins at a time when we as a company were going through unprecedented times with an activist investor. My immediate role was to sharpen our focus and cut costs while ensuring that we motivate our remaining employees. 2019 was a turnaround story for us, we did all of this and more. By the end of 2019, our employee surveys indicated one of the biggest positive jumps in the history of IT @ Akamai. All of this put us in great shape for 2020 and the pandemic.

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2021 CIO OF THE YEAR | LARGE ENTERPRISE



LARGE ENTERPRISE SHARON GABRIEL

EVP & CIO, Clean Harbors

Sharon Gabriel CIO and EVP at Clean Harbors, a publicly held, environmental, energy and industrial services company. Sharon has held many roles in strategic initiatives and business engagement but learned how to drive change by working as a project manager for the CEO directly. She provided project management services and solutions for acquisition teams, cost saving teams and continuous improvement teams and led transportation, facility, asset, inventory and supply chain, workforce planning, eCommerce and customer service key initiatives.

Sharon played a key role in cyber security and infrastructure projects, such as their disaster recovery solutions and supporting 600+ offices across North America to stay up and running with high availability. Sharon received her Bachelor of Science in Environmental Science from New England College. She is a member of the Audit Committee at Clean Harbors and a Designated Partner for Clean Harbors India LLP.

SUCCESS STORY

“Clean Harbors exists because people care about the environment and want their waste disposed of properly and if possible, recycled or reused. The mission of IT has been to drive innovation for the business to transform how they service our customers. Delivering value starts with relating to them and understanding the problem. My team is from different cultures which enables us to learn from ways that are not our own. These experiences create relationships with our business partners and drive solutions. I am the most-proud of my team that does this everyday through teamwork and collaboration. They are my inspiration.”



LARGE ENTERPRISE LORI GROTH

CIO, Industrial Business Unit Stanley Black & Decker

Lori Groth is the CIO of the Industrial business unit at Stanley Black & Decker and is responsible for setting the technology strategy and delivering solutions for the Stanley Engineered Fastening, Stanley Infrastructure, Consolidate Aerospace Manufacturing, CribMaster, Stanley Industrial Services, and Oil & Gas divisions. This includes digital commerce, manufacturing automation, ERP programs, finance, engineering and operations technologies. Prior to her work in Industrial, Lori was responsible for corporate systems at Stanley Black & Decker and supported global implementations of Finance, HR, Global Supply Management, and Global Shared Services technology. Prior to her 16 years at Stanley Black & Decker, Lori worked for The Hartford, Aetna as well as PriceWaterhouseCoopers in the IT risk and project areas. She resides in central Connecticut with her husband and two children.

SUCCESS STORY

“In 2020, during a year of chaos and change, the Stanley Black & Decker IT model went through a complete transformation. We created a strategic partnership with a large top-tier managed service provider; expanding our skillsets and resources while also creating value for our business partners. This was done totally remotely during the pandemic and holistically changed the way the IT group has operated for multiple decades. Since our IT teams are no longer responsible for the ongoing day-to-day system support they can spend greater time on innovation, business partnerships, and technology solutions.”



LARGE ENTERPRISE MIKE HAYECK

CIO, Health Care Group, Fidelity Investments

Mike Hayeck is CIO of the Health Care Group at Fidelity Investments. Since 2018, Mike has been responsible for defining platform strategy and delivering industry leading technology solutions for Fidelity's Health Care, Medicare and Defined Benefit businesses. This includes Health & Benefits Administration, Health Savings Accounts, Health & Wellness Services, Medicare Services and Pension administration. Prior to his role in Health Care, Mike served as CIO of Workplace Investing, where he was responsible for the technology organization that serves over 25,000 clients, 32 million plan participant accounts and \$2.9 trillion in customer assets under administration.

Mike joined Fidelity in 1992. Previous to Fidelity, Mike was involved in the development of commercial desktop software products at Access Technology.

Mike received a Bachelor of Arts degree and an MBA from Clark University.

Mike also serves on the Board of Trustees of St. John's High School in Shrewsbury.

SUCCESS STORY

“This past year, the Covid-19 pandemic further highlighted the importance of health care benefits to both employers and employees.

As CIO of the Health Care Group, I am responsible for defining the platform strategy and delivering technology solutions for employers and their employees to select the best benefits plans for them.

Our digital engagement platform addresses these complex challenges with a customer-obsessed experience. Solutions like the My Health Benefits web experience, our new Fidelity Health App, and our navigation tools make health care navigation and expense management easier for our 2.7 million employee clients.”



LARGE ENTERPRISE SORIN HILGEN

CIO, US, EG America

Sorin Hilgen is the Chief Information Officer at EG America, a 1,700 Convenience Store Chain operating in 31 states across the United States. As a seasoned CIO, he is passionate about leveraging technology to help the business serve its guests.

Sorin leverages his experiences working in both the Retail and Commodity Trading fields to build solutions. His expertise covers all aspects of the IT discipline. Prior to his current role Sorin served in IT leadership roles with Cumberland Farms, Gulf Oil, and Louis Dreyfus Corp.

Sorin is a graduate of New York University.

SUCCESS STORY

2020 for EG America started with the Integration phase of the 2019 M&A Activity. This necessitated the conversion of 1,700 stores across 9 banners to a uniform platform. The integration phase had IT leading the project with a technology stack migration effort. The project called for replacing the tech stack of anywhere between 30-35 stores a day during the months of January and February. Standard processes and playbooks were developed to support pre-cutover training, cutover, store go-live, post-conversion support, and steady-state support. This effort enabled the Company to better manage the business and quickly adapt to changing market conditions.



LARGE ENTERPRISE TARA LONG

Head of MMUS Technology, MassMutual

Tara works at MassMutual as the Head of MMUS Technology, MassMutual's domestic US insurance, worksite, institutional and wealth management businesses, serving over 5 million individual and institutional customers with a range of financial solutions.

As a champion for diversity and inclusion, Tara serves as vice chair of the Women's Leadership Business Resource Group (BRG) at MassMutual.

She is a certified information systems auditor (CISA), certified information systems security professional (CISSP) and is also certified in risk and information systems controls (CRISC).

She obtained her BA from Mount Holyoke College and earned her MBA with a concentration in management information systems from Western New England University. She is the recipient of the 2018 Women in Insurance Leadership award by Digital Insurance. She has been published and featured in several different industry magazines, including Working Mothers magazine in 2021, Profile Magazine in 2019, and both CIO Review and Digital Insurance magazine in 2018. She was a finalist in 2020 for the Boston CIO of the Year ORBIE award in the Large Enterprise category.

SUCCESS STORY

“As a technology leader, I take my greatest pride and satisfaction from building and developing excellent teams. I work with my team to set the vision, strategy and objectives so there is clarity of purpose and then collaborate with that team and their diverse skillsets to deliver exceptional results for the business. No one individual, no matter how talented, can be successful consistently by working alone. I believe that a team is greater than the sum of its parts. I am incredibly proud of my team and all that we have accomplished together.”



2021 CIO OF THE YEAR | ENTERPRISE



ENTERPRISE

MICHAEL ISRAEL

CIO, The Kraft Group

Michael Israel began his career in technology sales and rapidly progressed to the position of chief operating officer for a high-end, solutions based systems integration consulting firm. After gaining experience consulting clients on best practices for IS management, Michael joined Six Flags Entertainment Corp. in 2006 as their CIO, with the goal of putting these practices into action. Michael joined The Kraft Group, as its CIO in 2019, with overall IS responsibility for Gillette Stadium, the New England Patriots and Revolution, International Forest Products, Rand-Whitney Group and Rand-Whitney Container Board.

Michael's skills as a business leader have been further enhanced through his participation in the MIT Executive Program in Corporate Strategy as well as his completion of the MBA Program at St. John's University and a BBA from the George Washington University.

SUCCESS STORY

Gillette stadium is currently 20 years old. We are in the process of rearchitecting the physical infrastructure of the entire site.

A new point-of-sale environment has been deployed stadium-wide. The system in conjunction with a new food and beverage inventory system and menu board display system will provide seamless product updates and integration to our centralized data warehouse.

These enhancements will allow us to continue to foster a closer relationship with our fan base (ie; New England Patriots or Revolution) to one in which our fan data is shared across all of our business units."



ENTERPRISE

SANTHOSH KUMAR

SVP, Global IT (Dunkin' and Baskin-Robbins) Inspire Brands/ Dunkin' and Baskin-Robbins

Responsible for Global IT Organization for Dunkin' and Baskin Robbins with more than 21,000 points of distribution in 60 countries worldwide. Santhosh has been with Dunkin' for about 20 years and have held various leadership roles including leading Infrastructure, In-Store Systems, Digital, Information Security, Store Systems and Electronic Payments teams. Santhosh has led several major initiatives for Dunkin' including successful migration of Dunkin' Mobile App platform from a 3rd party vendor to Dunkin's Infrastructure, more than 20 App releases with meaningful updates in 2020, successful completion of MFA on the Dunkin' App, in-store and above-store tokenization to name a few.

SUCCESS STORY

"I take immense pride in my team's digital transformation efforts bringing our Mobile App platform in-house, as well as developing ~30 releases in 2020. All these releases had meaningful updates such as improving ordering, greater stability/security, loyalty improvements, new payments and enabling new ordering channels (Curbside and Delivery).

In addition, the team did an amazing job enabling several in-store enhancements to improve speed of service, faster fulfillment, and order accuracy. Also, the team kick started the new POS and Back-Office deployment to all Dunkin'/BR locations to improve franchisee profitability, efficient inventory management and several innovations to drive incremental sales growth."



ENTERPRISE

ERIC LINDGREN

SVP & CIO, Bright Horizons

Eric Lindgren joined Bright Horizons as SVP CIO in January 2016. Eric is responsible for leading Information Technology for Bright Horizons five business lines and over 32,000 global employees. Eric previously was Executive Vice President, Chief Information Officer for Clean Harbors from 2014 to 2016. Eric served for seven years as Vice President, Chief Information Officer for PerkinElmer, Inc, a global leader in human and environmental health. In addition to his leadership role in IT, Eric also led initiatives for PerkinElmer in eBusiness, Global Shared Services, and Continuous Improvement. Prior to PerkinElmer, he spent eight years with diversified technology and manufacturing leader Honeywell where he served as Vice President, Chief Information Officer for the Environmental and Combustion Controls business unit and CIO for the Consumer Products Group.

Eric received a bachelor's degree in manufacturing engineering from Worcester Polytechnic Institute and an MBA from Boston University. He also serves as a board member for two non-profit organizations.

SUCCESS STORY

I've been privileged to serve as a CIO for twenty years. The most valuable lesson I have learned leading technology organizations, is success is never about the technology. It's about the people you surround yourself with. I believe my success over these years has been in hiring strong individuals, building them into a team, then staying out of their way while setting them up for success. And most importantly, never take credit for the contributions of others. My success story is just a series of chapters representing the incredible work that those on my team have delivered over many years."



ENTERPRISE

MIRIAM MANNING

CIO, Commonwealth Financial Network

Miriam Manning is CIO at Commonwealth Financial Network, the nation's largest privately held Registered Investment Adviser-independent broker/dealer. She has more than 15 years of experience in IT strategy development, execution, and governance within the regulated health care insurance, software, and data information sectors. Previously, Miriam served as CIO at Commonwealth Care Alliance, where she was responsible for driving organizational payer and provider care delivery transformation, data-driven business reengineering, and member/provider engagement.

Miriam was named among the Top Women in WealthTech 2020 by ThinkAdvisor. Originally from Ireland, she graduated from Dublin City University with a BA in education and holds a post-grad degree in marketing from the Dublin Institute of Technology College of Marketing & Design. She also has earned her FINRA Series 99 registration.

SUCCESS STORY

"Being fortunate to have a high-performing team and supportive executive leadership, I am focused on expediting digital transformation to enable scale and efficiency and to enhance the user experience. My greatest accomplishment has been assisting Commonwealth with launching Advisor360° while also building out a new thriving Technology department as 70 percent of its employees transitioned to Advisor360°. I am also proud of how the team pivoted overnight to enable all employees and clients to work remotely when Covid-19 hit and of launching Commonwealth Connect, which enables our financial advisors to connect virtually."



ENTERPRISE

IAN PITT

SVP & CIO, LogMeIn Inc

Ian Pitt brings more than 25 years of experience to the role of Chief Information Officer at LogMeIn. As such, Ian plays a critical role in the growth and expansion of the company, taking it from a 1200 person organization with a few well known brands to a global portfolio of brands with millions of customers ranging from individuals through to the largest enterprises.

Ian is championing LogMeIn's digital capabilities by providing the product teams, sales force and corporate teams with innovative competencies necessary to compete in a quickly evolving hi-tech product market.

Prior to joining LogMeIn, Ian held a number of CIO and CTO roles in transformational companies and has led on-prem to SaaS conversions of products and industry solutions teams on a global basis.

Ian holds a Bachelors double major degree in Physics and Electronic Engineering. He uses a small fraction of that to calculate gas mixes for fueling his passion for cave and wreck scuba diving around the world.

SUCCESS STORY

"Being a core part of the transformative leadership team": As the CIO of LogMeIn in 2020 and 2021, I have helped navigate the company through the pandemic, transform to a work from anywhere company, all while the company was being acquired in a private equity purchase. This has tested every one of my core leadership capabilities - resilience, compassion, business skills and technical understanding to steer the CIO team through one of the toughest periods that anyone could imagine - all without a drop in service or deliverables. This has been a formative period for myself and one for the books."



CORPORATE

BRIDGET COLLINS

SVP & CIO, Cerence

Bridget Collins is the SVP, Chief Information Officer of Cerence, the leader in conversational AI products that unite consumers’ transportation and digital lives. Prior to joining Cerence, Bridget served as Nuance’s Vice President, Information Technology since 2017, where she was responsible for the full suite of business applications, and developed and managed Nuance’s Program Management function serving IT, security, the transformation office, and M&A/divestiture activities. Previously, Bridget held IT leadership positions at Progress Software and was in software development at Daly & Wolcott (currently Infor). She holds a BS degree from Providence College and an MBA, High Technology, from Northeastern University.

SUCCESS STORY

As Cerence’s CIO, I led an aggressive and complex disentanglement of legacy systems, processes, and data as part of a Spin from our multi-divisional, global parent. An incredible feat, we seamlessly transacted business on Day One. Focused on simplification, cloud-first, scalability, and security, we’ve continued to build on that architecture to enable the business to reach record growth. With a customer-first, empathetic-IT approach to our work, we have built alliances across all functions and supported Cerence in achieving record contracts and revenues. I couldn’t be prouder that our IT team received the first ever Cerence CEO Driver Team Award!



CORPORATE

BILL DAMERON

Senior Director of IT
The Brattle Group

As Senior Director of Information Technology, Mr. Dameron is responsible for the firm’s enterprise technology strategy, data engineering, management of the global information technology team and ensuring the security and scalability of Brattle’s technology assets.

Mr. Dameron has over 25 years of senior level experience managing information technology for global organizations in the professional services, manufacturing and financial services industries. In those roles, he implemented information technology best practices and security frameworks based on NIST and ISO 270001 standards. He is certified through Harvard University on Cybersecurity.

In addition, Mr. Dameron has published numerous articles in The New York Times, The Huffington Post, The Boston Globe and The Washington Post. His book, The Lie, which deals in part with the perils of social engineering in the realm of cybersecurity, was named a New York Times editors’ choice.

B.S. UNCG in Finance and Management

SUCCESS STORY

In 2012 Hurricane Sandy wreaked havoc on many businesses. The storm knocked out a transformer, making our data unavailable for a day. Data is our gold, our inventory. My goal became to create an environment where employees could work anywhere at anytime. My greatest accomplishment is more of an umbrella that includes facilities, software, hardware and a suite of collaboration tools that work together to meet the needs of the firm, securely. One year ago, we experienced the ultimate test of all those years of work. When we went into quarantine, our business boomed and not a minute was lost.



CORPORATE

PUNEET NEVATIA

SVP & CIO, Cambridge Trust Company

Puneet Nevatia has more than 20 years of technology experience in banking and financial services. He is a member of the Executive Team at Cambridge Trust and is responsible for Technology, Operations, and Strategic Planning

He joined Cambridge Trust from Publicis.Sapient where he was responsible for managing digital transformation projects and key initiatives for a number of banking and financial clients, as well as leading digital product development from concept to launch. His experience includes running front office technology for Babson Capital Management and serving as a Vice President of Application Delivery for Wellington Management. Earlier in his career he worked in technology roles at Cambridge Technology Partners.

Nevatia holds an M.S. from The Ohio State University and a Bachelor of Technology with Honors from the Indian Institute of Technology (IIT) in Kharagpur, India. He is also the founder and President of Higher Possibilities, Inc., a 501©(3) organization dedicated to improve the quality of life for the poor and physically disabled.

SUCCESS STORY

“I am proud of the transformation of the IT team culture. The IT team was an area of weakness with broad dissatisfaction with the quality and level of service. There was open acknowledgement that everyone went to a couple of individuals to get work done. The team has changed that perception by 180 degrees and is recognized for performing at a high level. This was accomplished through hiring right skillsets, holding people accountable, replacing certain positions, and modeling of desired behavior. By actively listening, setting realistic expectations, and executing on projects, team has gained the trust of business peers.”



CORPORATE

AMY OCONNOR

CDO & CIO, Precisely

I am the Chief Data and Information Officer (CDIO) at Precisely, the global leader in data integrity. In this role, I lead the global IT and cloud operations, data analytics, and information security teams responsible for delivering a world-class digital experience as the company continues its rapid growth in data integrity.

Before my role with Precisely, I was Chief Data and Information Officer at Cloudera. Before that, I worked in leadership roles at Nokia and Sun Microsystems.

I love to lead through times of change - using data, analytics and information technology. I am a strong executive who gets in the trenches to build a common vision, develop creative ideas, and lead teams to deliver results. I am decisive, solutions-focused and results-oriented, with rich expertise in building and revitalizing teams, innovating product/services/data portfolios, and in delivering measurable analytical/marketing/technical outcomes that affect real change. My practical leadership tips are sought by data leaders across the globe.

I earned my B.S. in Computer Science and Electrical Engineering at the University of Connecticut School of Engineering and her M.B.A. from the D’Amore-McKim School of Business at Northeastern University. I am based in the Boston area.

SUCCESS STORY

2020 was a year that defined Precisely as a global leader in data integrity... My IT organization was a critical enabler of this transformation - modernizing and integrating systems, informing product development, pivoting to work-from-home during the pandemic, and generating millions in cost savings – all of which ultimately led to the sale of the company at a value of \$3.5B - more than 2x increase in under four years.



CORPORATE

ALEX SUKENNIK

CIO & VP of IT, Avid Technology

Alex Sukennik is Chief Information Officer of Avid Technology, a global provider of software and integrated solutions for media and entertainment creation, management and delivery. He is responsible for overall IT strategy including: internal and external customer-facing technology infrastructure, enterprise business applications, BI, cloud adoption, data center hosting, security, and operations for the e-commerce Digital Platform team.

Prior to Avid, Alex was Vice President of Infrastructure and Operations for Houghton Mifflin Harcourt (Nasdaq: HMH), leading the digital transformation of the business with a focus on operations and infrastructure modernization. Previously, Alex was Vice President and Head of Information Technology for Rapid7, where he helped drive the overall IT strategy to enable a successful IPO in 2015. Alex also served as CIO of Parallels and Head of IT at Acronis, both global software companies.

Alex also served as a co-founder of SaaSLicense, successfully acquired by Apttio, Inc. in 2020.

SUCCESS STORY

Avid’s top job was to keep content production teams working and hitting their deadlines even though they couldn’t be together in studios and TV stations. Most crucial were large Hollywood and network TV productions relying on Avid solutions. For IT, this first meant scaling faster than ever to keep our own 1,400 people working. Second, IT was on point to help our customers get back to work on a whole new cloud-based platform and with complete security and reliability in the Azure cloud. Amid all this, both Avid and our customers found success at working very differently.



PUBLIC SECTOR

JOHN BARDEN

CIO, Yale University

Mr. Barden began his career as a consultant with Arthur Andersen with an emphasis on information technology re-engineering and major technology-enabled process improvement projects.

From 2004 to 2016, Mr. Barden held an expanding set of responsibilities at the University of Rochester, culminating as the Deputy Chief Information Officer. During his time at Rochester, he was involved in launching the university's first institution-wide learning management solution, deploying an integrated data warehouse and completing several major administrative systems projects, establishing an integrated research computing organization.

Mr. Barden has served as the Chief Information Officer of Yale University since 2017. In this capacity he coordinates the collaboration of all IT units across Yale, shares accountability for research computing functions with the Vice Provost for Research, and leads the central IT organization. He introduced three strategic anchors to govern the initial phases of transformation, and significantly altered the information technology governance model and collaborations across campus.

Mr. Barden earned his B.A. in Economics and Management from Albion College and M.B.A. from the Simon School of Business.

SUCCESS STORY

Technology plays an increasingly vital role in all aspects of the mission of Yale. Through focused work on our strategic goals, and the trust and engagement of the entire community, we have enabled a more mission-aligned, collaborative, and capable information technology team. That is paying dividends - not only in the herculean response required to sustain Yale's operations through COVID-19 - but also in accelerating progress in supporting Yale's faculty, staff, and students.



PUBLIC SECTOR

BIJAY KUMAR

CDO & CIO, State of Rhode Island

Bijay Kumar has been the Chief Information Officer and Chief Digital Officer for the State of Rhode Island since July 2017. Under his leadership, Rhode Island has been the state with the most progress in Digitalization (2018 - 2020).

Prior to his current role, Bijay served from 2011 to 2017 as a Vice president of Information Technology at Hasbro Inc., in their corporate headquarters at Pawtucket, RI. He led the Office of the CIO, leading IT Strategy, IT Finance, Strategic Sourcing and Contracts with extended responsibilities in Application development, Infrastructure and Operations and Enterprise Architecture. Bijay established a structured Procurement, Vendor Management and Strategic Sourcing competency and achieved cost savings/reduction of 200+ Million dollars. Previously, as Senior Manager at Staples Inc., Bijay led Supply Chain and Replenishment systems for the US and UK (serving 1600 super stores in US and \$8 Billion in Sales). He created and executed Supply Chain Systems roadmaps and implemented several transformational initiatives such as Application consolidation, Warehouse visibility tools, Warehouse labor management systems, and Voice services in the Distribution centers.

SUCCESS STORY

Created the highest performing team in the state's history; among best in the country; Stabilized troubled health benefits program. Led strategic ERP program; Advanced cybersecurity, modernized critical applications. Enhanced Cloud program and Data Analytics centers of excellence. Institutionalized ITIL, IT Service Management; Led innovative Covid 19 technical enablement - Trailblazing contact tracing, case investigation, testing platform, vaccination system.



PUBLIC SECTOR

JOHN LETCHFORD

VP & CIO, University of Massachusetts

John Letchford joined UMass in 2017 as Vice President and Chief Information Officer in the President's Office. In his role he provides strategic and collaborative technology leadership to ensure UMass achieves its academic, research and administrative priorities. John has made University Information Technology Services (UITS) a top class, dependable and innovative IT services organization during his tenure.

Before joining UMass John worked at MIT as the Chief Information Officer for the Sloan School of Management where he created a cohesive and forward-thinking technology environment for the school that could be a lever for innovation, visibility and value. Prior to MIT John worked at Tufts University for a year as a Senior Strategist, assisting the University Chief Information Officer with the transition towards an integrated IT operating and shared services delivery model as part of a larger university-wide effort to transform administrative processes and practices.

Prior to moving into Higher Education, John was the Chief Information Officer for the Commonwealth of Massachusetts. In this role John set strategic direction and led key information technologies programs across executive government. He served as the chair of the state's IT governing body, the CIO Cabinet, and also served as a member of the State 911 Commission, Governor's Health IT Council, and on the board of the Mass Broadband Institute. John was a Director on the National Association of State CIOs (NASCIO) Executive Committee and in 2013 was named as one of Government Technology's Top 25 Doers, Dreamers & Drivers in Public Sector Innovation nationwide.



PUBLIC SECTOR

DR. MICHAEL MUNDRANE

VP IT & CIO, University of Connecticut

Michael is the Vice Provost for Information Technology (VPIT) and Chief information Officer (CIO) at the University of Connecticut and leads the Information Technology Services (ITS) area. As the central provider or facilitator of technology and computing services, ITS is responsible for deploying, managing, and maintaining IT systems, services, and capabilities to best meet the changing needs of the University as it pursues its mission of research, teaching, learning and outreach. With over 25 years of experience in information technology, Mundrane has extensive technology infrastructure experience and has been responsible for many major initiatives at both the campus and state levels. He has held positions of increasing leadership at Rutgers, the State University of New Jersey, the University of California, Berkeley (UCB), and the University of Connecticut. He serves on the Connecticut Commission for Educational Technology as the Vice Chair and has been active in the state-wide education networks in New Jersey, California, and Connecticut.

SUCCESS STORY

When I arrived, UConn-leadership was disillusioned with IT, there was open hostility between central and distributed IT, the community mistrusted central IT, and morale was at an all-time low. I embarked on a concerted effort to address this, thoughtfully applying my operational experience and knowledge of organizations. Central IT and its capabilities evolved dramatically, as I built strong rapport within the organization and with our community. Today, university leadership classifies central IT as a success, I exercise formal and informal direction over all IT, the community values and appreciates its relationship with central IT, and morale has never been higher.



2021 CIO OF THE YEAR | HEALTHCARE



HEALTHCARE JEANNETTE CURRIE

Community Hospital CIO, Beth Israel Deaconess Medical Center

Jeannette Currie serves as CIO for Beth Israel Lahey Health Community Hospitals including Beth Israel Deaconess Milton, Needham and Plymouth. Jeannette is responsible for all functions of Information Technology across Beth Israel Deaconess Community Hospitals and is also the designated HIPAA Security Officer.

Currently, Jeannette is participating in the CRICO and AMC PSO sponsored Task Force to create guidelines for safe laboratory specimen handling through the lifecycle of the testing. Recently, she was a contributing member of an advisory group to develop a Digital Health Marketplace program in Massachusetts for the Mass eHealth Institute.

A graduate of the University of Massachusetts Amherst, Jeannette was previously Executive Director of Information Systems at South Shore Hospital. She also served as Assistant Director of Information Systems at Mount Auburn Hospital and Information Systems Manager at Caregroup.

SUCCESS STORY
“The words used to describe the last year have been consistent: unprecedented, relentless, stressful, challenging. I have recently seen hope emerging due to availability of vaccine. I have been honored to contribute to and lead IT initiatives supporting the rollout of vaccines to colleagues patients. It was a privilege to stand up a program that distributed vaccines to our front line workers. We were able to then provide vaccinations to our patients. We used our data to assure we were distributing with equity and inclusion to our communities. We are serving so many and providing hope. I am forever humbled.”



HEALTHCARE LEANNE HARVEY

CIO, Harvard Medical Faculty Physicians at BIDMC

Leanne Harvey is the CIO at Harvard Medical Faculty Physicians at Beth Israel Deaconess Medical Center (HMFP), a multi-specialty physician organization made up of over 1,900 physicians, researchers and advanced practitioners.

Prior to her role with HMFP, Leanne was the Director for EHR and Clinical Data Management for the Beth Israel Deaconess Care Organization (BIDCO). She led the team that designed and deployed one of the first cloud-based EHR offerings in the country, enabling significant Triple-Aim improvements that helped the organization rank as the #1 performing Pioneer ACO in Massachusetts, and the #3 nationally in 2013, as well as the top-performing ACO in quality reporting in 2015.

Leanne has an MBA from the Questrom School of Business at Boston University and a BA from Wheaton College. In her free time she can be found exploring local hiking trails with her husband and two daughters, and dreaming about post-pandemic travel.

SUCCESS STORY
“Building upon the lessons learned from the first few months of the pandemic, I partnered with my colleagues at BIDMC to create a new telehealth platform that integrates video technology within BIDMC’s self-developed EMR, enabling providers to easily launch video visits within established clinical workflows. Additionally, we have built functionality for patients with limited English proficiency which translates the application into the patient’s native language and integrates with our interpreter services system. I am most proud of these achievements because of the direct impact on patients especially for at-risk and underserved populations.”



HEALTHCARE NAOMI LENANE

VP & CIO, Dana-Farber Cancer Institute

Naomi Lenane was appointed Chief Information Officer and Vice President of Information Services in June 2017. She is responsible for all software and infrastructure supporting the Dana-Farber Cancer Institute clinical and business operations, including care delivery, business & administrative functions and human capital. Prior to her role as CIO, she held multiple roles at Dana-Farber, including the IS leader for the Epic Health Record implementation and the opening of the Yawkey Center for Cancer Care. Naomi received her undergraduate degree from Randolph College (formerly Randolph-Macon Woman’s College). She is an active member of the Health Information Management Systems Society and SIM (Society of Information Management) Boston with a focus on women in technology.

SUCCESS STORY
“My greatest accomplishment is my Dana-Farber team who give back to the underserved children of Boston through the United Way BoSTEM program. My staff developed a fun, educational STEM program for middle-schoolers. Students learn about Dana-Farber patient appointment schedules, and the real-time location technology used to address clinic workflow and capacity. The students see themselves in the diverse staff with STEM careers in their own community. I brought the idea to the department to give back to the Boston community. My team took it to the next level. I am so very proud to be their CIO.”



HEALTHCARE JAY PASTERIS

VP, CIO & CISO, New England Journal of Medicine/ Massachusetts Medical Society

Jay Pasteris is the CIO & CISO for the Massachusetts Medical Society and New England Journal of Medicine. Formerly Jay served as the SVP of Global IT for Houghton Mifflin Harcourt and as the CIO & CISO for Boston based cyber security firm Veracode.

In his career Jay has been responsible for leading and delivering scalable enterprise technology solutions, product engineering, global infrastructure, user experience, security and compliance across global IT, SaaS and Cloud platforms.

Jay is an accomplished senior business technology leader with experience in aligning technology with business strategy and driving innovation across the organization. His experience as an innovative technology leader and his history of delivering technology solutions across global organizations, has proven successful in building high performing and results-driven technology teams that not only deliver business value, but transform organizations to excel in the digital era.

SUCCESS STORY
“The MMS and New England Journal of Medicine is the most recognized and influential brand in medical knowledge. They are at a critical juncture in their 270 year journey and technology sits in the middle of the current journey. I have had been blessed with the opportunity and been entrusted to modernize and pivot the organization to a modern, multi-product digital organization. During my time here we have pivoted the organization to better serve its global customers and scale to meet the current and future demands of this global organization, that is so important to the global medical community.”



HEALTHCARE GREG WOLF

CIO, UMass Medical School

Greg is a seasoned IT executive, passionate about the role of technology in improving healthcare. Bitten by the life sciences bug, Greg devotes his considerable energies building and leading technology organizations towards meaningful Health IT solutions.

Greg’s career includes leadership roles at world class institutions including: UMass Medical School, CIO; Novartis Institutes for Biomedical Research (NIBR), Executive Director, Research Computing Platforms; athenahealth, Vice President of Technology; PTC, Vice President, Information Technology; State Street, Senior Systems Officer; Arthur Andersen, Senior Staff Analyst.

Greg graduated from Cornell University with a Bachelor of Science in Operations Research and Industrial Engineering in 1988.

SUCCESS STORY
“My greatest accomplishment as CIO was creating our ‘IT Innovation Internship’ program. These internships are designed to address unmet technology needs at the Medical School such as 3D printing, Geographical Information Services, and Operations Automation. They are also designed to provide an opportunity for people at inflection points in their career, such as those pivoting from other vocations or those just starting out.
“Of the 52 interns to date, half were women, 19% were from groups under-represented in technology and 27% joined our IT team upon completion. This program has enriched UMass Medical School in profound ways.”



2021 CIO OF THE YEAR | WHO'S WHO BOSTONCIO



Shelia Anderson
Liberty Mutual



Sarah Angel-Johnson
Save the Children
Federation Inc



Kimberly Anstett
Iron Mountain



John Barden
Yale University



Douglas Barta
Cerevel Therapeutics



Mona Bates
Raytheon



Marjorie Boles
Sappi Limited



Jeff Boulden
Morris Group, Inc.



Michael Bourque
Boston College



Chris Bowers
Boston Consulting
Group, Inc



Michael Cipriano
University of
Massachusetts Lowell



Michael Crones
Draper



Brian Curtis
Southern New
Hampshire University



Nancy D'Amico
Digital Federal Credit
Union (DCU)



Mitchel Davis
Dartmouth College



Charlie Desourdy
Markley Group



David Elges
Boston Government



John Gidman
Loomis, Sayles &
Company, L.P.



Jonathan Grant
iRobot



Lori Groth
Stanley Black &
Decker



Tom Harvey
Alkermes



Robin Healey
Commonwealth of
MA Executive Office
for Administration
and Finance



Vicki Hildebrand
Blue Cross Blue
Shield of MA



Sorin Hilgen
EG America



Brad Horst
Microdesk



Joel Jacobs
The MITRE
Corporation (ret)



Ryan Kennedy
Philips



Jim Kotarski
Five Star Senior
Living



Dave Krupinski
Care.com
(Co-Founder)



Santhosh Kumar
Dunkin' Brands Group



John Letchford
University of
Massachusetts



Tara Long
MassMutual



Paul Luongo
Plymouth Rock
Assurance



Miriam Manning
Commonwealth
Financial Network



Peter Marshall
Acushnet Company



James McGlennon
Liberty Mutual
Insurance



John McGregor
Kronos



Amy Metet
Houghton Mifflin
Harcourt



Michael Milligan
University of
Massachusetts



George Moore
Cengage



Jim Noga
Mass General
Brigham



Deborah Norton
Harvard Pilgrim
Health Care



Amy O'Connor
Precisely



Jay Pasteris
Massachusetts
Medical Society/New
England Journal of
Medicine



Nick Perugini
General Electric
Company (GE)



Matthew Postulka
Federal Reserve
Bank of Boston



Ravi Shankavaram
New Balance
Athletics



Mark Sherwood
Nuance
Communications



Dave Spooner
Staples



Jason Stump
Encore Boston Harbor



Mani Sundaram
Akamai Technologies



**Brendan Thomas
Toole**
Boston Consulting
Group, Inc



David Vidoni
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Adam Wasylyshyn
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